**CUSTOMER FEEDBACK & COMPLAINTS FORM**

I want to give feedback or make a complaint about Housing Plus.

|  |  |
| --- | --- |
| My name | Enter your name. |
| My phone number | Enter your phone number. |
| My email | Enter your email. |
| How would you like us to contact you? | [ ]  By phone[ ]  By email[ ]  By post |

|  |  |
| --- | --- |
| What Housing Plus service does this relate to? | [ ]  Housing services[ ]  Homelessness services[ ]  Domestic violence services[ ]  Opportunity Pathways[ ]  Initial Transitional Support[ ]  Together Home[ ]  Commit and Change[ ]  Other: Insert name of service. |

|  |  |
| --- | --- |
| What do you want us to know? | Enter text. |
| When did it happen? | Enter a date. |
| Who was involved? | Enter who was involved. |
| Do you want a response to this feedback/complaint? | [ ]  Yes[ ]  No |
| What do you want to happen next? | Enter what you want to happen next. |

Make sure you keep a copy of the completed form.

Send this form to: Housing Plus

 PO Box 968

 Orange NSW 2800

Email: info@housingplus.com.au