

Feedback & Complaints

How to provide feedback or make a complaint



Visit one of our offices and tell us you want to give feedback or make a complaint



Download a Customer Feedback & Complaints Form from our website and email to: **info@housingplus.com.au**



Write a letter to:
PO Box 968
Orange NSW 2800



Call Housing Plus on **02 6360 3300**

What we need to know

When you give feedback or make a complaint tell us:

- Who you are – or you can remain anonymous
- How we can contact you
- What you want us to know
- What you want to happen next

If you need help to give feedback

Tell us. There are services that can help you.

What happens if I make a complaint?



If you are not happy with our decision, you can tell us. We will let you know what you should do next.