



Housing Plus and Plus Community provide a range of language services to ensure that all clients can access our services.

Interpreter and Translation Services

If you need help with interpreting or translation because English is not your first language, phone the TIS National Translating and Interpreting Service on 131450. They will phone Housing Plus and interpret for you for free.

لغتك إذا كنت بحاجة للمساعدة في الترجمة الشفهية "أول جراديويتس" أو الترجمة لأن اللغة الإنجليزية ليست TIS على الرقم 131 450. اتصل بشركة

如果你的母語不是英語，需要口譯或筆譯幫助，請致電All Graduates，電話號碼：131 450。

Nếu quý vị cần hỗ trợ biên dịch hoặc phiên dịch vì tiếng Anh không phải là ngôn ngữ chính của quý vị, vui lòng gọi All Graduates theo số 131 450. Si usted necesita un intérprete o traducciones porque el inglés no es su primer idioma, llame al teléfono 131 450 de All Graduates.

모국어가 영어가 아니어서 통역 또는 번역서비스가 필요하신 경우, 131450번으로 All Graduates 에 전화하시기 바랍니다.

Если вам необходима помощь с устным или письменным переводом, так как английский не является вашим родным языком, то позвоните в компанию All Graduates по номеру телефона 131 450.

İngilizcenin ana diliniz olmaması nedeniyle tercüman yardımına ihtiyacınız varsa veya tercüme yaptırmanız gerekiyorsa 131 450 numaralı telefondan All Graduates'ı arayın. Ако Вам је потребна помоћ

тумача или преводиоца јер Вам енглески није материњи језик, назовите агенцију "All Graduates" на 131 450.

Equal Access

When you want to use our services, we will ensure that you are not disadvantaged because of your cultural, or religious background, or if you have difficulty speaking English.

Language Services and Assistance

Interpreter services are offered to clients at no cost. Housing Plus and Plus Community have an obligation to provide qualified and trained interpreters when conducting interviews, discussing complex matters, or when dealing with sensitive issues.

Family and friends cannot act as interpreters but they can stay with the tenant and provide support during an interview. Family and friends can only act as an interpreter if staff cannot obtain a qualified telephone or on site interpreter.

