

**What is Transitional Housing**

Transitional Housing is Short Term Accommodation (3 – 12 Months). The tenancy is managed by Housing Plus. You are supported to find permanent accommodation by the Specialist Homelessness Service, who will also provide case management and support to maintain your tenancy. You must have a live Social Housing Application with Housing Pathways and ensure all information is current.

**Living in a Transitional Property**

As a tenant you must adhere to the tenancy laws:

- You must pay 2 weeks' rent upfront and remain two weeks ahead in your rent.
- If your rent falls behind you must tell Housing Plus as soon as possible or risk termination.
- Pets are not allowed on the property unless approved by the Landlord. If you do have a pet, you must complete an application before signing a lease for approval from the Landlord. The landlord can decline the application.
- Housing Plus will conduct 4 routine inspections in a 12-month period.
- Respect your neighbours.
- No smoking inside the property, including the garage, and cigarette butts are not to be left lying around.
- The property is to be kept in a clean and tidy condition, including lawns.
- Tenants are responsible for any damage to the property, and any damage must be reported to Housing Plus as soon as possible via phone: 1800 603 300
- Maintenance requests must be reported as soon as possible via phone: 1800 603 300
- Only authorised people are to reside at the property.
- No illegal drugs or drug paraphernalia are permitted at the property at any time.
- No prohibited weapons or dangerous items are to be at the property.
- There is zero-tolerance to violence or aggression towards staff or community members.

**As a client of the Specialist Homelessness Service, you are required to provide:**

- Weekly access to the property for home visits with your Case Worker.
- You must give 24 hours' notice if you are unable to attend or need to reschedule the home visit.
- Complete and sign Property Checklists with your Case Worker after each home visit.
- Actively apply for private rentals and provide evidence to your Case Worker each week.
- Only authorised people are present at the time of home visits.

